

Questions?

If you have any questions regarding the application form, you may call Handi-Transit Contact Centre at 204-986-5722. Completed forms may be faxed to 204-986-6555, or mailed to:

Handi-Transit
Unit B-414 Osborne Street
Winnipeg, MB R3L 2A1

www.winnipegtransit.com

Client Services Division
Handi-Transit Branch
Unit B 414 Osborne Street
Winnipeg, MB R3L 2A1
204-986-5722 • Fax: 204-986-6555



APPLICATION *User Guide*



Handi-Transit

Handi-Transit is a service of Winnipeg's public transit system that offers:

- a shared-ride service, where other registrants may be picked up and dropped off along the ride.
- a pre-booked service, as requests can be made up to 7 days in advance and until 11:00 a.m. on the day prior to travel.
- door-to-door transportation with specialized vehicles including minibus, cars, and minivans.
- accessible transportation for individuals who meet one or more of the eligibility criteria.
- service operating within the same geographical service area as Winnipeg's fixed- route transit system.

Who is eligible?

Applicants must meet at least one or more of the established eligibility criteria.

Unable to walk 175 metres (575 feet) outside:

- At all times
- Winter Only
- Temporarily

Has 20/200 vision or less in both eyes, or a visual field of less than 20 degrees in both eyes (legally blind) that is not corrected by the use of lenses.

Has Alzheimer's Disease or Related Dementia (ADRD) which interferes with the ability to use the fixed-route service with an equivalent level of independence and safety.

Dialysis treatment - for trips to and from dialysis treatment only.

How do I apply?

Call the Contact Centre at 204-986-5722 to request an application.

Download the application from our website at: www.winnipegtransit.com/en/handi-transit

Pick up the application from our office at 414 Osborne Street.

Submit the self-referral application to Handi-Transit by mail, fax, or by dropping it at our office.

Why do I need to attend an assessment?

Most applicants will require an assessment to review one, or more of the following when applicable:

- Eligibility for service
- The ability to safely travel independently
- Ensure equipment can be safely secured and meets Handi-Transit requirements for transportation.
- Vehicle access
- Additional service delivery needs

What if my situation changes?

Injuries, symptoms, and changes in abilities may vary over time, season and from day to day. Multiple factors can impact your ability to use the Transit system. Please contact our call centre should you have a change in your abilities, require a new mobility aid, or require a change to your service delivery.

